



External Publication of Job Posting

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Job Posting Title

NETWORK OPERATOR

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17.02.2020

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10001197 - 03

Job Title

NETWORK OPERATOR

Organization

The African Union, established as a unique Pan African continental body, is charged with spearheading Africa's rapid integration and sustainable development by promoting unity, solidarity, cohesion and cooperation among the peoples of Africa and African States as well as developing a new partnership worldwide. Its Headquarters is located in Addis Ababa, capital city of Ethiopia.

In seeking to achieve these objectives, the African Union intends to strengthen its capacity to deliver by, among others, the implementation of new organization structure and the filling of regular and short-term vacant posts.

The Commission of the African Union invites applicants who are citizens of Member States for the regular post of Network Operator (GSA5) within the Department of Peace and Security (African Centre for the Study and Research on Terrorism (ACSRT), Algiers, Algeria).

Department

1. Post

Job Title: Network Operator

Grade: (GSA5)

Supervisor: Network Administrator

Duty Station: Algiers, Algeria

Department: Peace and Security Department

Number of

Posts: 01

Tasks

2. Main Duties and Responsibilities:

Under a direct supervision of Network Administrator, the incumbent shall be responsible for following duties and responsibilities:

- Install, configure and maintain network components
- Install and configure computer hardware/Software operating systems and applications
- Create user profiles, user environments, directories, and security for networks being installed
- Support and administer firewall environments in line with the Centre's IT security policy
- Repair and maintain computer hardware and other peripheral devices
- Responsible for network performance by monitoring the network, analyzing the network and resolving network problems for network optimization
- Resolve any hardware operating system issues and complete regular physical checks of all the equipment in the server room
- Configure routing and switching equipment, and provide Voice over IP (VoIP) services
- Assist in undertake capacity management and auditing of IP addressing within the server room
- Undertake data network fault investigations in local and wide area (LAN/WAN) environments using information from multiple sources
- Provide remote support to on-site Focal points and end users/customers
- Provide remote troubleshooting and fault finding if issues occur upon initial installation
- Any other duties and responsibilities that may be assigned by supervisor.

Requirements

3. Qualification and work experience required

- Candidate must have a Minimum of Diploma in Network Administration, Computer Science, Computer Engineering, Information System, Information Technology, Software engineering or related fields with at least five (5) years' Work Experience at the specialized level working in Government, NGO, think tank, or similar multilateral, regional or international research institution.
- Strong Knowledge of LAN/WAN networks, TCP/IP protocols and network technologies required
- Advanced network trouble shooting skills and expertise required
- CCENT/CCNA certification is highly desirable
- ITIL v3 foundation certification is desirable
- A higher qualification will be an added advantage

4. Relevant Skills and Competencies

- Excellent ability to support, connect and troubleshoot complex WAN ,LAN and VSAT environments
- Skills in configuring, supporting and troubleshooting Microsoft operating systems/servers
- Ability to develop a tracking system to log requests, monitor progress, and track problem resolution
- Have adequate knowledge of technological developments in the ICT industry
- Must have a fundamental knowledge of monitoring tools and provide any needed assistance
- Effective verbal and written communication skills
- Very good ability to work in a team setup and collaborate
- Excellent ability to work under pressure and meet deadlines

5. Language Requirement:

Proficiency in one of the African Union working languages. Knowledge of one or several other working languages would be an added advantage.

6. Tenure of Appointment:

The appointment will be made on a regular contract for a period of three (3) years, of which the first twelve months will be considered as a probationary period. Thereafter, the contract will be for a period of two-years renewable, subject to satisfactory performance and deliverables.

7. Least Represented Countries

Candidates from the following least represented countries are encouraged to apply: Algeria, Angola, Cape Verde, Central African Rep. , Comoros, Congo (DRC), Egypt, Equatorial Guinea, Eritrea, Eswatini, Ghana, Guinea, Libya, Madagascar, Mali, Morocco, Namibia, Saharawi Arab D.R. , Sao Tome and Principe, Seychelles, Somalia, South Africa and South Sudan

8. Gender Mainstreaming:

The AU Commission is an equal opportunity employer and qualified women are strongly encouraged to apply.

9. Remuneration:

Indicative basic salary of US\$ 15,758.00 (GSA5 Step 1) per annum plus other related entitlements e.g. Post adjustment (48% of basic salary), Housing allowance US\$ 16,813.44 per annum, education allowance (100% of tuition and other education related expenses for every eligible dependent up to a maximum of US\$10,000.00 per child per annum), etc. for internationally recruited staff and a maximum of US\$ 3,300.00 per child per annum for every eligible dependent for national and locally recruited staff.

Applications must be made through the AUC E-recruitment Website
<http://www.aucareers.org> not later than 17th February 2020.

- Attach detailed and updated curriculum vitae/resume including three (3) referees with good knowledge. Of candidate's work, please, provide referees' contact details – telephone and e-mail addresses.
- Copy of valid passport.
- Certified copies of educational qualifications – degrees, diplomas and certificates, where applicable (Not more than 5 Documents in PDF Format, and not exceeding 1 MB).
- Please be aware that only complete applications will be considered.
- Please note that only shortlisted candidates will be contacted

Applications are pre-screened by the system according to the published requirements of the job opening on the basis of the information provided in the application. In relation to the requirements of the job opening, applicants must provide complete and accurate information pertaining to their qualifications, including their education, work experience, and language skills. Each applicant must bear in mind that submission of incomplete or inaccurate applications may render that applicant ineligible for consideration for the job opening. Initial screening and evaluation of applications will be conducted on the basis of the information submitted. Applications cannot be amended following submission. Candidates under serious consideration for selection will be subject to a

reference-checking process to verify the information provided in the application.

Directorate of Administration and Human Resource Management
African Union Commission

Contract Type

Regular (Long Duration)

Branch

ACSRT, Algiers